

Job Title: L8 Remote and Product Specialist

Job Summary:

Serve to deliver our clients with real-time simple and accurate water management solutions. Join our committed team to ensure we partner with our clients to create safe environments using IOT and Innovative technology within their domestic water systems.

Nant Ltd are an award-winning Legionella Control and Water Safety business located in the heart of the West Midlands. Sustained success over the past decade has led to growth and development making us the very best at what we do for our clients. 2022 is a crucial year in our journey, where we will improve our nationwide clients' water safety plans and maintenance, through the use of innovation and technology. Our ambition is to stay ahead of the industry and provide the very best services and product. We are investing heavily in our water hygiene programs and processes to ensure both our people and systems fulfil these expectations.

Responsibilities and Duties:

The competence of our L8 Remote and Product Specialist is of paramount importance and should be matched to the complexity of the system and the risk identified. In each case, they should be able to demonstrate that they have sufficient experience, specialist knowledge and understanding of:

- the factors affecting the colonization by and growth of *Legionella*.
- the evaluation and assessment of risk from *Legionella* and the controls in place.
- the procedures necessary to complete surveys, measurements, and sampling.
- the corrective actions that can be applied to reduce or eliminate the risk.
- the relevant control measures that can be applied, e.g., water treatment, inspections, remote monitoring, interpretation of data, troubleshooting etc.; and
- the type of water system(s) and associated equipment to be assessed.
- Products that can assist with water hygiene management, for example; Legionella Safe Showers and Filters.



Day-to-day activities within this role include:

- Performing planned tasks which include:
 - Auditing and reporting site visit findings
 - Demonstrating water safety plan documentation through company portal and on-site logbooks
 - Installation of temperature monitoring equipment
 - Installation of appropriate products
 - Troubleshooting of existing IOT portfolio
 - Effective planning to determine resource (to include stock management and purchasing) and hardware requirements
 - Auditing of project data
 - Auditing of processes to ensure all tasks are carried out effectively
 - Develop processes to improve product support
 - Manage supply chain processes
- Performing tasks which bring about change and innovation which includes:
 - Development of departmental plan which balances customer and product needs
 - Collaboration with external partners to achieve business needs
 - Collaboration with clients to receive feedback and drive improvements
 - Collaboration with internal stakeholders to receive feedback and drive improvements
 - Implementation and testing of products into operations

Qualifications and Skills

Technical Skills

- Demonstration of completion of City and Guilds – Legionella Awareness (or equivalent)
- Demonstration of knowledge and experience in working within Legionella risk assessment industry
- Possesses knowledge in health and safety regulations
- Possesses understanding of industry standards to include ACOP L8; HSG 274; BS8580; Water Regulations and COSHH
- Possess knowledge of IOT and IT support systems
- Possess knowledge of water hygiene related products
- Possess basic plumbing skills.
- Exploration and understanding of upcoming technological developments
- Strong project management skills



Personal competencies

- Highly organised
- Good administrative skills
- Positive and open minded
- Responsible
- Problem solving
- Verbal and written communication skills
- IT and Technological Skills
- Flexible/Adaptive
- Works from own initiative
- Works as part of a team



Job Requirements

- Nationwide travel and hotel stay overs minimum 2 nights per week
- Full and Clear driving license
- Enhanced DBS check – clear
- Flexibility

Salary and Benefits

Salary Range

- Competitive within industry

Benefits

- Working with like-minded ambitious people to achieve personal and professional goals
- Company pension scheme – 4% employer, 5% employee with option for you to contribute more
- Private healthcare scheme provided – which includes services such as:
 - Optical
 - Dental
 - Physio
 - Chiropractic
 - Hypnotherapy
 - 24-hour GP service
 - 24-hour helpline for counselling, tax, and legal services
 - Health and wellbeing services
- Internal social calendar, regular team events throughout year
- Flexibility
- Development and training available to assist progression
- Bespoke professional development plan to assist progression and development
- Involvement in ambitious departmental development plans
- Company vehicle fleet to meet job requirements
- Tools and equipment to perform job effectively
- Company Windows tablet to produce reports
- Uniform and PPE

Nant Limited is an Equal Opportunity employer, effective and consistent recruitment practices are essential to ensure that all applicants are treated fairly and with diversity and equality of opportunity. The recruitment process must result in the selection of the most suitable person for the job in respect of skills, experience and qualifications.